

Technical Update: Internet Explorer 6

CASCAiD Ltd is phasing out its support for the internet browser, Internet Explorer 6 (IE6), from May 2011.

Why is CASCAiD doing this?

IE6 was launched over 10 years ago. With Internet Explorer 9 (IE9) recently being launched by Microsoft, there are now three versions of Internet Explorer that offer a quicker and better browsing experience.



IE6 has a number of unresolved security issues. As a result, many internet security experts, a number of European governments and Microsoft strongly recommend that users upgrade to a newer version of Internet Explorer.

Internet data monitoring shows that very few people use IE6. Our own research shows that less than 4% of users of CASCAiD programs use IE6.

CASCAiD conducts extensive testing of its programs on all common web browsers. By ceasing to support IE6, we can further ensure that our customers are safe online when using our programs and enhance the experience of the vast majority of users who access our online programs through more modern browsers.

What does this mean for users?

If you're using an internet browser other than IE6, you don't need to do anything.

If you're not sure what version of Internet Explorer you're using, open the browser, click 'Help' and then click 'About Internet Explorer'.

If you're using IE6, we recommend that you upgrade, as from May 2011 we will not be supporting it and you may encounter issues when using our online programs.

You can upgrade free of charge by visiting the Microsoft website www.microsoft.co.uk or www.microsoft.com if you are outside the UK.

If you use our programs in an organisation which has an IT support team or similar, we recommend that you consult them before upgrading.

Find out more

There are a number of websites that provide more details on moving from IE6, including www.theie6countdown.com

As always, our dedicated technical support team are available to answer queries relating the use of any CASCAiD program. Simply email support@cascaid.co.uk and we will be happy to help.